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BIBDATASHEET

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Bib Data Sheet

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|-----------------------------|-----------------------------------|--------------|------------------------|-----------------------------------|
| SERIAL NUMBER 09/730,416 | FILING DATE 12/04/2000 RULE | CLASS 370 | GROUP ART UNIT 2664 | ATTORNEY DOCKET NO. P3353D1 |
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** CONTINUING DATA *yes* ****

This application is a DIV of 09/209,306 12/11/1998 PAT 6,157,655

** FOREIGN APPLICATIONS ****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 01/16/2001

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|---------------------------------|---|---------------------|--------|-------|-------------|
| Foreign Priority claimed | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | STATE OR COUNTRY | SHEETS | TOTAL | INDEPENDENT |
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance | CA | 3 | 8 | 3 |
| Verified and Acknowledged | <i>John</i> Examiner's Signature | Initials | | | |

ADDRESS

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TITLE

Method for estimating telephony system-queue waiting time in an agent level routing environment

| |
|---|
| <input type="checkbox"/> All Fees |
| <input type="checkbox"/> 1.16 Fees (Filing) |

FILING FEE FEES: Authority has been given in Paper